BANGALORE ELECTRICITY SUPPLY COMPANY LIMITED

OFFICE OF THE

Superintending Engineer(Electy)

C,O&M Circle, BESCOM,

Kolar.

VOLUME-I

SECTION – ITB (INSTRUCTION TO BIDDERS)

ENQUIRY NO. BESCOM/2023-24/SE0014 Dated:14.07.2023

The Superintending Engineer (Ele.,), C,O&M, Circle, BESCOM, Kolar on behalf of Bangalore Electricity Supply Company Limited, invites tender in two parts (Techno-Commercial Bid and Price Bid) through **kppp portal (www.kppp.karnataka.gov.in) for Providing Three Number of Telephone Operators and Twelve Nos of Shift Gangmen to 24x7 Service Station to operate in the jurisdiction Malur sub division(Industrial Area) of KGF Division BESCOM for a period of** One Year

The quantity may vary, however such changes will be as per the provisions of KTPP Act.

INVITATION FOR BIDS

1.0	Bid Enquiry	BESCOM/2023-24/SE0014 Dated:14.07.2023
2.0	Description of the work	**Providing Three Number of Telephone Operators and Twelve Nos of Shift Gangmen to 24x7 Service Station to operate in the jurisdiction Malur sub division(Industrial Area) of KGF Division BESCOM for a period of One Year.**
2.1	Scope	The Scope of Work includes: (i) **Providing Telephone Operators and Shift Gangmen** on Shift duty for 24x7 Hours Service Station for ii) Attending fuse off calls, Quick Restoration of power supply in case of Line Troubles, attending to break down works etc. for 24*7 Hours **in the jurisdiction of Malur Sub division (Industrial Area) of KGF Division BESCOM**..
3.0	Period of Contract	Contract is for a period of One Year from the date of Award .
4.0	Approx amount put to tender	**Rs. 35,14,930/-**
5.0	Type of tender	Kppp portal - Two part tender (Techno-commercial bid & Price bid)
6.0	EMD	a) The bidders shall pay EMD of **Rs. 35,149** through any of the payment modes mentioned in Kppp portal. b) Government/ Quasi Government/Public Sector undertakings including PEMD holders are not exempted from payment of EMD. The EMD shall be furnished along with the bids. Bids received without accompanying the requisite EMD are liable for rejection.

7.0	Validity of Bids	Bids shall be valid for 180 Days from the date of opening of techno-commercial bids.
8.0	Price Bid	**a) The bidder shall quote total amount in Rupees for 3 telephone operators + 12 gangmen for per person per month (including 5% service tax and GST) for Providing Three Number of Telephone Operators and Twelve Nos of Shift Gangmen to 24x7 Service Station to operate in the jurisdiction Malur sub division(Industrial Area) of KGF Division for one year, the amount quoted should not be less than the amount put to tender.** **b) If one or more bidder quotes the same price, then the bidder with the Average Highest total TURNOVER of the agency in last 05 years (i.e,Fy 2018-19, Fy 2019-20, Fy-2020-21, Fy-2021-22 and Fy-2022-23) is considered as L1 bidder.**
9.0	Calendar of Events	
9.1	Availability of electronic bid documents in e-portal	As in the E- Procurement portal
9.2	Pre-bid meeting	
9.3	Last date & time for submission of electronic bid documents in e-mode only	
9.4	Date & time of opening of Techno-commercial bids	
9.5	Date & time of opening of Price bids	Will be intimated at a later date to the responsive bidders

ISSUE OF TENDER DOCUMENTS:
Tender documents can be downloaded from e-procurement portal www.kppp.karnataka.gov.in (Free of cost)

TENDER PROCESSING FEE:
The eligible bidders who wish to participate in the tender shall have to pay the non-refundable tender processing fee as specified in the e-procurement portal www.kppp.karnataka.gov.in

For further information feel free to contact

For any technical support regarding e-procurement portal please contact e-procurement help desk.
Supports Timings: (10.00 am to 5:30 PM)
Help Desk: 080-23010900, 8046010000

Superintending Engineer (Elec)
C,O&M Circle Office, BESCOM

1.0 E-payment modes for Tender Processing Fee.

The agency should pay the Tender Fee in the kppp portal using any of the following payment modes:

Credit Card
Direct Debit
National Electronic Fund Transfer (NEFT)
Over the Counter (OTC)

2.0 PERIOD OF VALIDITY OF BIDS

Bids shall remain valid for **180 Days** from the last date of bid submission and may be extended if necessary. A bid valid for a shorter period will be rejected as non-responsive .

3.0 Roles and Responsibilities:

Attending fuse off calls, Quick Restoration of power supply in case of Line Troubles, attending to break down works etc. for 24*7 Hours **in the jurisdiction of Malur Sub division (Industrial Area) of KGF Division BESCOM**..

4.0 PRICES:

a) As it is a Lumsum tender, the bidder has to quote **total amount in Rupees for 3 telephone operators + 12 gangmen for per person per month (including 5% service tax and GST)**,as per the circlular No: BESCOM/GM(A&HR)/BC-50/2505/2020-21/Cys-26 Dated: 28.12.2020. Service charges below 5% is not considered and such bids will be rejected. **The bidder has to quote total amount in Rupees for 3 telephone operators + 12 gangmen for per person per month**. **If the bidder quotes less than the Amount put to tender, then the bidder will be disqualified Note: The break up sheet to be submitted after opening of financial bid.**

b) The Price shall be quoted on '**FIRM Price'** basis and no price variation will be allowed during the contract period.

The Wages quoted to the Telephone Operators & Shift Gangmen shall not be less than

current Minimum Wages fixed by Government of Karnataka .

5.0 QUALIFYING REQUIREMENTS OF BIDDERS:

	Technical Criteria:	**Documents shall be uploaded**
1.	a) The bidder/agency should have a valid 'Registration certificate of Establishment' issued by the Department of Labour, Government of Karnataka. i.e., **Form 'C' Nature of business should be**	a)'Registration certificate of Establishment' issued by the Department of Labour, Government of Karnataka. i.e., **Form 'C'.** Nature of business should be

Manpower supply. **b) The bidder's registered office should be in Karnataka**	Manpower supply. b) Registered office address proof shall be uploaded in their letter head
2. a) The bidder shall have a **minimum two years** of experience in providing manpower service to any **ESCOMs/ KPTCL/ Govt Electrical utilities in Karnataka** in last 05 years i.e 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23. b)Performance certificate of the above work.	a) The Work Award/contract award/ work entrustment order copies issued by ESCOMs/KPTCL/ any Govt Electrical utilities. b) "**Work Satisfactory Performance Certificates**" of the above work awards duly signed by the Organization not below the rank of the **Executive Engineer or equivalent cadre officer.**
3.The bidder / agency should have provided **atleast 80%** of manpower category services in a **Single Contract Order** in **any two years** of the last 05 financial years i.e 2018-19, 2019-20, 2020-21, 2021-22 & 2022-23.	The Work Award/contract award/ work entrustment order copies issued by **ESCOMs/KPTCL/ any Govt Electrical utilities duly mentioning the Number of manpower services provided.**
4.The bidder / agency should have provided the manpower services amounting to **Rs.17.57 lakh** (**50% of the amount put to tender) in a single contract order during any two year of the last 5 financial years i.e 2018-19 or 2019-20 or 2020-21 or 2021-22 or 2022-23.**	The Work Award/contract award/ work entrustment order copy duly mentioning the total amount of award issued by the ESCOMs / KPTCL/ any Govt Electrical utilities "Work Satisfactory Performance Certificate" of the above work award duly signed by the Organization not below the rank of the **Executive Engineer or equivalent cadre officer.**
5.The bidder/ agency shall processes the following registration certificates in the name of the firm/ company. ESI registration EPF registration PAN card copy	Original scanned copies of EPF/ESI/PAN/GST Registration certificates **in the name of the agency.**

GST registration	
6.The Bidder/agency should not have been black listed by any entity.	Self-declaration in their letter head
7.The Bidder/agency should not have defaulted in providing manpower services and remittance of EPF, ESI, GST etc., and other statutory deductions as per the Labour norms.	Self-declaration in their letter head
Financial Criteria:	**Documents to be uploaded**
8.The annual turnover shall be equal to the amount put to tender i.e **Rs. 35.15 lakh in any two previous 05 financial years** i.e.,2018-2019, 2019-20, 2020-21, 2021-22 & 2022-23. Balance sheet, P & L statement and IT returns of all the 05 years duly certified by the registered Chartered Accountant / Statutory Auditor	**The annual turnover certificate issued by the registered Chartered Accountant / Statutory Auditor** **Balance sheet, P & L statement and IT returns of all the 05 years duly certified by the registered Chartered Accountant / Statutory Auditor**
9.The Liquid Assets consisting of (cash at bank + term deposits + availability of fund based credit facility in any Nationalized / Scheduled commercial bank) shall not be less than 25% of the amount put to tender (Rs.8.79 lakh) **shall be uploaded.** **The banker certificate should be valid upto 03 months from the date of issue of certificate and indicate the sanctioned amount, amount utilized and balance available.**	**The cash at Bank and term deposits with the Bank as on the date of bid submission shall be supported by the certificate issued by a Bank.** **The availability of fund based credit facility shall be supported by a certificate issued by the Nationalized / Scheduled commercial Bank with whom the bidder has the banking facility .**

5.0 General Conditions:

1. The bidder shall upload all the necessary documentary proof in support of the Qualifying Requirements in the kppp portal. Non-submission of the proof of documents shall lead to disqualification.

2. The amount put to tender is inclusive of Minimum wages+VDA+EPF+ESI+ 5% service charges +GST .
3. **The bidder should not quote less than the amount put to tender. If bidder quotes less than the amount put to tender, shall be disqualified**
4. In case of more than one bidder happens to be L-1, selection will be done on the basis of **Average Highest total TURNOVER** of the agency in last 05 years i.e., during 2018-19, 2019-20, 2020-21, 2021-22 and 2022-23.
5. **Incase, the Contract Order is extended for further period, then the existing contract agreement is deemed to have been extended with same terms and conditions as mentioned in the agreement.**

BESCOM reserves its right to vary or modify any of the tender condition for reasons to be recorded, in case it becomes necessary.